

CANYON TRANSPORTATION – JOB DESCRIPTION

AIRPORT CUSTOMER SERVICE REPRESENTATIVE

Canyon Transportation provides the majority of its services between the SLC airport and the ski resorts of Northern Utah.

The Customer Service Representative helps ensure a positive customer experience upon arrival at the airport. The CSR may be the first service provider that guests interact with in Utah and has to leave the best first impression of Utahn hospitality. The airport CSR is a key link in the logistics chain aiming at providing the fastest, easiest and most valued experience to our customers.

Perquisites include a Snowbird season pass, if requirements are met. Limited availability, first come, first served.

Responsibilities

- Provide attentive, courteous service and understand the customer's travel needs.
- Promote Canyon Transportation services in a competitive environment.
- Representative must be able to work in an energetic, fast pace, and sometimes stressful environment.
- Ability to juggle multiple projects simultaneously.
- Assisting guests to vehicles with luggage as needed.

Job requirements

- Must be able to pass a background check
- Strong verbal communication skills
- Adaptable to lengthy and strenuous working hours
- Professionalism
- Data Entry Skills
- Lift up to 50 lbs.